



Medical Deputising Services - NCPHN Region

Medical deputising services (MDS): Services that arrange for or facilitate the provision of medical services to patients of GPs (principals) by other medical practitioners (deputising doctors) during the absence of, and at the request of, the GPs (RACGP, 2016).

While the call centres often open earlier for appointments, the hours of operation for a MDS are:

Monday – Friday	6pm – 8am
Saturday	12pm through to Sunday
Sunday and Public Holidays	24 hours

Please contact the services directly to discuss availability and confirm cost.

BALLINA / BYRON/LISMORE	Doctor on Duty
<p>Website: http://doctoronduty.com.au/byron-bay-and-ballina/</p> <p>Office location: Coffs Harbour</p> <p>Phone: 1300 22 55 47 or 1300 CALLGP after 4pm</p> <p>Service coverage area: Mullumbimby, Brunswick Heads, South Golden Beach through to Byron and down to Ballina, across to Alstonville and Lismore. Have established some meeting locations for people in outlying areas to travel closer to town.</p> <p>Billing: Bookings before midnight: Bulk Billed. Bookings made after midnight: call out fee is <u>from</u> \$450.00 (less \$153.00 Medicare rebate). RN on duty takes calls, and if GP attends consult gap billed from \$269. Non Medicare card holder(overseas travellers etc) \$269.00 fee for the first patient and \$129.00 for any additional patient seen at the same address. Payable via credit card.</p>	<p>Local Manager : David Lang Phone : 0467 225 865 or (02) 6650 8020 Email: bwagner@doctoronduty.com.au</p> <p>Community Liaison: Suzanne Kady Phone: 02 6650 8020 Email: community@doctoronduty.com.au</p>

COFFS HARBOUR	Doctor On Duty
<p>Website: http://doctoronduty.com.au/coffs-coast/ Office location: Coffs Harbour Email Address: connect@doctoronduty.com Postal address: PO Box 6769 Coffs Harbour Plaza, Coffs Harbour NSW 2450 Phone: (02) 6652 4724 Service coverage area: Servicing Urunga to Woolgoolga and surrounds, Moonee Beach, north to Safety Beach, Coramba township, Coffs Harbour, Sawtell and Raleigh. Attending RACFs only in Nambucca Heads and Macksville. Billing: Bulk billing for all after hours visits.</p>	<p>General Manager : David Lang Number : 0467 225 865 or (02) 6650 8020 Email: dlang@doctoronduty.com.au</p> <p>Community Liaison: Suzanne Kady Phone: 02 6650 8020 Email: community@doctoronduty.com.au</p>
PORT MACQUARIE	Dial a Doctor
<p>Website: http://dial-a-doctor.com.au/ Office Location: Port Macquarie Phone: 1300 030 030 Accreditation: GPA Service coverage area: Greater Port Macquarie area Billing: Medicare Cardholder Consultations Bulk Billed Information for Interested GPs: http://dial-a-doctor.com.au/for-clinics/</p>	<p>Local Area Manager : Rachael Mackney Phone: 0438276607 Email: Rachael.Mackney@dial-a-doctor.com</p> <p>Regional Manager: Tyson Cowan Phone: 0419 292 315 Email: Tyson.cowan@dial-a-doctor.com</p>
TWEED HEADS	Chevron After Hours Medical Service
<p>Website: http://www.afterhoursdoctor.com/about-us.html Two after hours only clinics at:</p> <ul style="list-style-type: none"> • 125 Nerang St, Southport Qld • 20-24 Palm Beach Ave, Palm Beach Qld <p>Phone :(07) 5532 8666 Accreditation: AGPAL Service coverage area: Tweed Heads (all) and Banora Point. Primarily supporting RACFs, with small number of home visits. Most people are asked to travel to the clinic. Billing: Bulk Billed at surgery locations and after hours home visits.</p>	<p>Local Contact Number : (07) 5532 8666</p> <p>Practice Manager : Moira McGrath</p> <p>Email: mail@medical-locum.com</p>

TWEED HEADS House Call Doctor	
<p>Website: http://www.housecalldoctor.com.au/</p> <p>Phone: 13 55 66</p> <p>Accreditation: AGPAL/GPA accredited</p> <p>Service coverage area: Tweed Heads, South Tweed, Fingal Head, Banora Point, Chinderah, Kingscliff, and Bilambil.</p> <p>Billing: 100% Bulk billed for Medicare or DVA card holders</p> <p>Free APP: available from App Store or Google play store</p> <p>.</p>	<p>NSW State Manager: Phil Lagana</p> <p>Phone: 0437 663 736 or (07) 3310 8718</p> <p>Email: phil@housecalldoctor.com.au</p>
TWEED HEADS National Home Doctor	
<p>Website: http://www.homedoctor.com.au/</p> <p>Phone: 13007425 or 1300SICK</p> <p>Accreditation: to the standards developed by the Royal Australian College of General Practitioners (RACGP) for medical deputising services.</p> <p>Service coverage area: Tweed Heads, South Tweed and Banora Point.</p> <p>Billing: Bulkbilling for Medicare and DVA cardholders, and overseas students with insurer. (Allianz, Bupa or Medibank). Credit card payment for all other consultations.</p> <p>Free APP: available from App Store or Google play store</p>	<p>Business Development Manager: Robert Behn-Katz</p> <p>Phone: 0404 001 010 or office (07) 5655 6131</p> <p>National Home Doctor Service Recruitment Team recruitment@homedoctor.com.au</p>